



Logistics4You "SIA"
Balta Iela 1/B, 1055 Riga, Latvia
VAT LV50103341641

GENERAL TERMS AND CONDITIONS

1. Scope of operation: these conditions apply to all contracts for the carriage of goods concluded with Logistics4You SIA.
2. Applicable law: this contract of carriage is governed by the Geneva Convention of 19.05.1996 and, in so far as it is not governed by that agreement, by Italian law. The parties, in the event of conflicts between them, confer exclusive jurisdiction to the Italian Authority, and exclusive and mandatory jurisdiction to the Court of Milan.
3. Price and payment term: except for customers who have an agreement with payment of a fixed fee, the price is calculated for each individual order directly by "Logistics4You SIA". The customer must send the data of his company (name, headquarters, VAT number, place of collection, place of delivery) and then Logistics4You SIA sends the estimate that must be paid before delivery of the goods. In case of non-payment, the goods will not be delivered and the costs will be charged to the customer. In the case of a customer who has a credit agreement already in place with Logistics4You SIA, the invoice will be issued, for all transports of the month, at the end of each month and payment will be made within 30 days of receipt unless otherwise agreed in writing between the parties.
4. Sending the transport document: upon delivery to the recipient a photograph of the transport document will be sent to the customer. After that, a copy will be sent in digital format.
5. Possibility of subcontracting: Logistics4You SIA can subcontract the transport to other companies, selected according to the needs of time and place of the individual shipment, to ensure compliance with the commitments made with the contract.
6. Insurance: the transport is guarantee in accordance with CMR Convention (19th may 1956). If the customer intends to stipulate a complete transport insurance contract, he must request it before confirming the load, wait for the quotation from Logistic 4 you SIA and provide for the payment of the related additional costs in the same terms indicated in point 3.
7. Place of collection and delivery of the goods: the collection and delivery will be made in the places communicated by the customer before the confirmation of the load. Logistics4You SIA is not responsible if the information indicated in the transport documents to the driver of the cargo is different from that communicated by the customer.
8. Deductible: transport costs include a 2-hour waiting allowance for the collection and unloading of goods, both for customs operations. Beyond this deductible, the hourly cost for waiting is € 100.00 / hour up to a maximum of € 1,000.00 per day. The payment of the aforementioned sum plus deductible must be made within terms of art. 3
9. Weight limitations and measures: the maximum transportable weight is 1000 kg and the maximum overall dimensions of the goods are 4.80 * 2.20 * 2.30 meters. For the event that the customer presents the load of the goods whose weight or overall dimensions exceed the aforementioned parameters, Logistics4You SIA will be entitled to withdraw from the transport contract, canceling the load and applying a penalty to be paid by the customer of € 800.00 for flat-rate reimbursement of transport organization costs.
10. Processing of Personal Data – Information Notice
Data Controller: The data controller is Logistics4You "SIA", with its registered office at Balta Iela 1/B, 1055 Riga, Latvia, registration number 50103341641.
Purpose and Legal Basis: Customers' personal data are processed solely for purposes related to the management of contractual relationships, the performance of transport services, invoicing, and compliance with legal and tax obligations, pursuant to Article 6, paragraph 1, letters (b) and (c) of Regulation (EU) 2016/679.
Processing Methods: Data processing is carried out using both electronic and paper-based means, in compliance with the principles of lawfulness, fairness, and transparency.
Data Communication and Transfer: Data may be disclosed to third-party providers of logistics, insurance, IT, and accounting services, exclusively for the purposes indicated above. Data may be transferred to other Member States of the European Union; in the case of transfers to third countries, such transfers will take place in compliance with Articles 44 et seq. of the GDPR and with adequate protection safeguards.
Data Retention Period: Data will be retained for the duration of the contractual relationship and, subsequently, for the period necessary to fulfill legal and tax obligations (generally up to 5 years).
Data Subject Rights: Customers may exercise, at any time, the rights provided for in Articles 15–22 of the GDPR (access, rectification, erasure, restriction, objection, portability) by sending a request to the Controller at logisticsyou@gmail.com.
Complaint: Data subjects have the right to lodge a complaint with the competent supervisory authority (in Italy: Garante per la Protezione dei Dati Personali – www.garanteprivacy.it).
The documentation on privacy can be viewed at the following links: [italian](#), [english](#).